

# mission statement

We at RGK intend to lead the world in the development and production of high performance wheelchairs.

By ensuring a constant level of high quality manufacture and continuous improvement, we will deliver a standard of customer satisfaction which exceeds expectations.

To do this, we will respond to all levels of external feedback and, whenever necessary, review and improve our production and after sales services.

Whilst developing all aspects of the business, we will ensure that we remain an employer of choice, and constantly invest in our staff, their skills and their overall well-being.

Working at RGK will be a positive aspect of all employees lives.

These activities will be carried out whilst developing our global network of distributors, agents and customers, in a manner that is beneficial to all concerned.

High levels of commercial performance supported by exceptional employment practises will ensure that RGK achieve and maintain a position of global market leader in our field.

Let the good times roll!







#### RGK High Performance Wheelchairs



Daily Use Technical & Features



Daily Use Range



Always pushing to be better, faster, stronger



Sports Technical



Basketball Chairs



Rugby Chairs



Tennis Chairs



Specials & Options



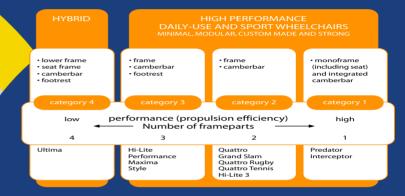
Customer Charter

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# What is a high performance wheelchair?

In order to obtain high performance, the wheelchair should be as rigid as possible. Flexibility, even a small amount, means a loss of energy and consequently a loss of performance.

Wheelchair athletes, particularly racers, basketball, rugby and tennis players are always looking for higher performance. They found that wheelchairs for sport should consist of as few frame parts as possible. Fewer components means higher rigidity, increased overall strength and a reduction in the loss of transmitted force. This results in increased performance.



For these reasons folding frame chairs are no longer used in wheelchair sport. We can now also see a change in "rigid" frame chair design (see above matrix).

Recent years have seen a change from rigid frame chairs with box frames, axle plates and adjustable castor pots (category 6) to high performance chairs with minimal rigid frames, camber bars and integrated castor pots (category 3).

There is no doubt that daily use chair design follows the developments made in sports chairs. When the old box frame (category 6) chairs were no longer favoured for sport they were adopted as daily use chairs. Hence, what was known as a sports wheelchair evolved into a daily use chair with just a few simple changes and the addition of options which include folding backrest, larger castor wheels, brakes, side guards/armrests, push handles etc.

As the quest for increased performance in sport continued, athletes shifted to using category 2 chairs: the footrest is moved inside the frame and the front of the chair is welded to become an integral part of the half box frame. Category 2 chairs consist of a half box frame and camber bar. With only 2 frame modules, this is the number one choice of most basketball, rugby and tennis players.

The evolution of the sports chair into category 2 saw the move of daily use chairs into category 3, typically with a minimal frame for ease of transportation.

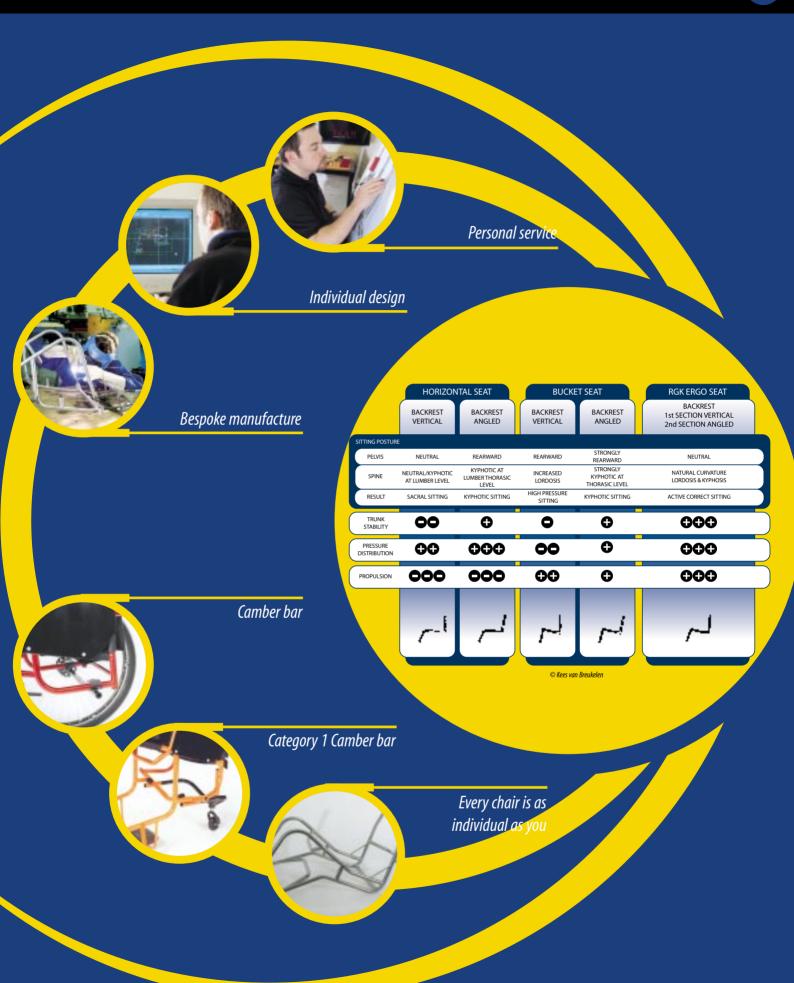


For many years racing wheelchairs have used the ultimate design, whereby the camber bar is fully integrated into the frame. This category 1 design ensures optimum transmission of power between user and wheelchair, with the added benefit of a reduction in weight. This design is now used by other athletes in basketball, rugby and tennis and experience suggests that the category 1 chair will also become the ultimate daily use chair.

#### Conclusion

At RGK we fully believe in the style, quality and high performance design of our product range. With literally thousands of current customers, it seems that they feel the same way.

From the exceptional capabilities of our Category 1 chairs, to the flexibility and performance of our everyday range, we will continue to develop and build arguably the best chairs in the world.





Choosing the perfect everyday chair is not easy, so....



- Custom dimension hand built frame, all tig welded, with lifetime warranty
- Titanium or chrome moly frame
- Multi-position camber bar 0-7 degree, with simple adjustment
- · Choice of castor fork and castor wheel size and style
- Height adjustable footrest with non slip angle adjust platform
- Scissor or push to lock brakes
- · Adjustable tension seat and backrest upholstery
- Foam cushion
- Quick release wheels 22, 24, 25 or 26
- · Hard anodised aluminium hand rims
- · Choice of tyre style
- · Tool kit
- · Choice of over 30 colours















Other Options Available Include

- Folding backrest
- Range of sideguards
- Push handles
- Carbon fibre wheels
- Titanium camber bar
- Anti-tip wheels
- Coated hand rims

# Hi-Lite

The only titanium minimal frame chair available today





#### Monoframe

• Choice of taper seat or parallel taper front



#### Double Frame

• Frame gives mid-mount brake position

#### 3 Wheel

- Unrivalled manoeuverability
- Great forward stability







# Style

A complete daily use package with style

- Ergonomic seat
  Colour coded spider wheels





The ultra versatile RGK daily use chair





# **Ultima**

Unique rear seat height adjustment







· Specialist hand rims



# Performance All Sport

A great all round sports chair, perfect for basketball, tennis, badminton, dancing, hockey and more....



- Strength enhanced frame
- Parallel taper frame for leg stability
- Micro fork with Krypto Castor



## Quattro - Basketball

CUSTOM SET UP













Additional standard specification includes:

- Integral (CAT 1) camber bar
- Integral footres
- Offensive wing
- Screw-in hub style or locking quick release
- 'Set-up' option before final construction

Interceptor

Equilibrium in a world without balance.



Unstoppable on the drive! Unstoppable on the drive!



Untouchable in the paint! Untouchable in the paint! Untouchable in the paint!





# Quattro Rugby Available with or without wings

Available with or without wings
Additional standard specification includes

- · Raised anti-pick spokeguards
- Cross laced spokes
- Choice of hand rim style
- Double 360° anti-tip design



Choice of 2 bumper styles

**European Club Champions** 

- · Vertical high mount
- Angled low mount





Quick release anti-tip

# Predator

Deadly in close combat

Complete custom options - bumper, wing style and anti-tip Additional standard specification includes

- Screw in hub style or locking quick release
- Integral CAT 1 camber bar
- Integral footrest
- 12 gauge radially spoked wheels for extra strength







David Johnson - Australia Ranked 9th in the world RGK Grand Slam CAT 1



Grand Slam
Complete court control



Brigitte Ameryckx Ranked 9th in the world RGK Quattro Tennis CAT 1



Quattro Tennis

The only closed frame tennis specific chair available today

Additional standard specification includes

• Camber bar mounted anti-tip



## **Options**

A wide range of options are available to suit all requirements

### Other Options

- Crutch Holder
- Frame Caddies
- Down Under Bag
- Back Pack
- Lap Strap Buckle fasten
- Black Box



## Special Frame Options

- Amputee Axle Mounting
- Taper Back Frame
- Fixed Tube Sidequards
- Ergonomic Seat
- One Arm Drive System
- · Integral Camber Bar
- · Air Plane Wheels
- Taper Seat



### Hand Rim Options

- Plastic Coated Hand Rims
- · Rubber Coated Hand Rims
- Titanium Hand Rims
- Projection Hand Rims

#### Wheel Options

- Cross Laced Spokes
- 12g Heavy Duty Spokes
- · Screw In Hub Style
- Pro X-Core Carbon Fibre Wheels
- · Quad Release Axle Nuts/Levers
- Clear Polycarbonate Spokeguards
- Performance Locking Axles
- Colour coded spider wheels



## **Brake Options**

- Push/Pull Brakes
- Under Seat Scissor Brakes
- Brake Lever Extensions



Hand built by craftsmen





### **Backrest Options**

- Folding Backrest
- · Adjustable Height Backrest
- · Screw In Push Handles
- Quick Release Stroller Push Handles



## Sideguard Armrest Options

- Fabric Sideguards
- Fixed Aluminium Sidequards
- Folding Aluminium Sideguards
- Flip Back Plastic Sideguards
- Lift Out plastic Sideguards
- · Swingaway Armrests
- · Adjustable Height Armrests
- Lift Out Sidequards Fender Style

## **Upholstery Options**

- Strap Adjustable Backrest
- · Leather Cushion Cover
- Cotton Cushion Cover
- · Leather Backrest Upholstery
- Leather Backrest (Wings Only)
- Plastazote Cushion Foam





BHTA members







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**GLASGOW** 

**EXETER** 

BELFAST

COUNTY DURHAM

**DUBLIN** 

**STAFFORDSHIRE** 

#### **Distributors**

#### ALSO AVAILABLE IN:

Algeria Belgium Denmark France Germany

Greece Italy Netherlands **Portugal** Spain

**ÜSA/Canada** 

PAPWORTH

LONDON

FARNBOROUGH

LITTLEHAMPTON

## **Customer Charter**

RGK have a commitment to every single customer. To ensure that we work towards the goal of exceptional customer satisfaction for everyone who deals with us, we will apply the following charter:-

- 1. From the first point of contact with RGK, every customer and those representing them will be given absolute respect and courtesy.
- 2. Every person has a unique need in purchasing an RGK chair, and will be treated as a unique and special customer, every time.
- 3. No request will be dismissed without thorough investigation into the possibilities of RGK manufacturing the item as desired.
- 4. Customers' concerns, issues or feedback will be treated with the utmost respect and will be seen as an opportunity for us to improve our performance.
- 5. Customer communications, requests and feedback will be dealt with, and concluded, in the most timely and appropriate manner possible.
  - 6. Every member of the RGK team will respond in a professional manner to customer needs, striving to ensure they contribute to customer satisfaction.
    - 7. We at RGK wish to build life long partnerships with every customer and hope to encourage such levels of commitment by exceeding expectations, every time.
      - 8. In the event of any dispute, RGK are committed to acting in a fair and ethical manner on every occasion. We will always work to resolve issues
        - 9. Nothing will be deemed more valuable to RGK than the value of every person with whom we conduct our business. 10. Your absolute satisfaction is the only acceptable
          - outcome to all at RGK.